



PROTECTING YOU, BY SECURING US

vRad's Information Privacy and Security Strategy protects vRad, our clients and the patients we collectively serve.

In today's interconnected health services industry, you should be asking your teleradiology provider how they minimize the risk of security incidents that could affect the networks of the hospitals they serve. vRad, as a provider of patient care, has a responsibility for maintaining a data-driven security program and responding to security threats to our system.

How does vRad keep patient data private?

- Data-in-motion and at-rest encryption to NIST standards
- Role-based access controls to secure all data
- Ongoing security training and awareness for all vRad Team Members, including extensive phishing exercises
- Quarterly incident response exercises

How does vRad maintain accurate patient data?

- Regular vulnerability and penetration testing
- Team Member behavior monitoring
- Centralized logging and monitoring of security events
- Automated configuration change detection and reporting

How does vRad ensure data availability?

- SOC 2 certified data center
- 99.9% platform uptime
- Fully redundant "active/active" data centers and underlying infrastructure
- Quarterly security incident response exercises

"91% of cyberattacks resulting in data breaches began with a spear-phishing e-mail. Spear-phishing was up 55% in 2016."

PhishMe Annual Phishing Report, 2016

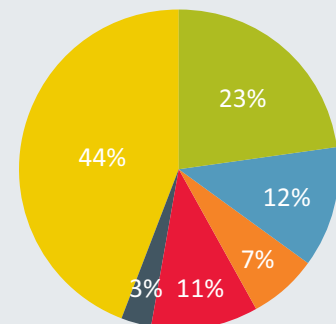
In 2016, vRad conducted 12 campaigns to educate Team Members about the threat of spear-phishing and how to mitigate the risk of an attack.

Data Security Must be a Top Priority for Your Teleradiology Provider

"According to the FBI, ransomware payouts in the United States jumped from \$25 million in all of 2015 to over \$209 million in just the first quarter of 2016."

arstechnica.com

Types of HIPAA Breaches



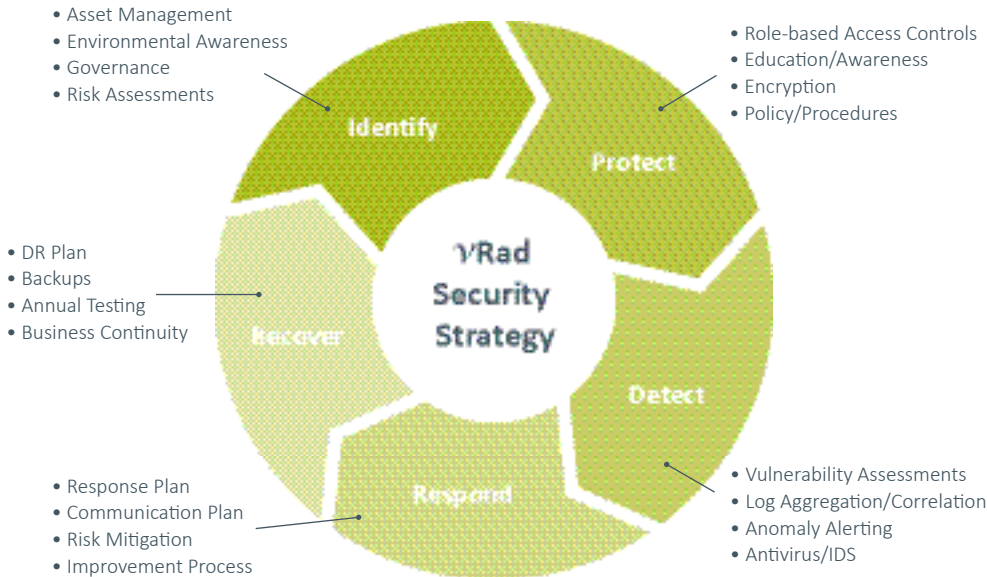
- Theft
- Unauthorized Access
- Hacking/Incident
- Loss
- Other
- Improper Disposal

Source: www.calyptix.com

**Call vRad today
800.737.0610**

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VRad Security Strategy



Third Party Audits

VRad actively participates in an annual third party audit evaluating the following areas: information security program, strategy, governance; network, endpoint, mobile, and physical security controls; insider threat; third party/vendor risk and security management; and HIPAA security rule implementation.

Security Management Team

VRad's executive management provides clear and strong support of VRad's information privacy and security activities. VRad's compliance and security staff are led by the security management team:

Security Officer: Patrick Williamson, Senior Director of IT
 Security Manager: Greg Huff, Information Security Manager
 Privacy Officer: Karen Scott, Assistant General Counsel/Compliance Director

VRad Snapshot

- Founded 2001
- 500+ U.S. board-certified and eligible radiologists, majority subspecialty trained
- 2,100+ facilities and radiology groups served across the U.S.
- 7.2 million+ studies interpreted, 2.8 billion+ images processed annually on our platform
- 10,000+ cases evaluated by AI daily to identify critical pathologies for escalation
- U.S.-based, 24/7 operations and technical support center
- 20 patents for workflows, data normalization, and computer assisted diagnostics
- Patented workflows deliver average TATs for stroke under 7 min., trauma under 12 min.
- QA program emphasizing performance improvement since 2004 delivers 99.7% accuracy

Top Questions to Ask Your Teleradiology Provider

- Can you provide a copy of your security strategy and processes?
- When was your last third party audit?
- Is your datacenter SOC 2 certified?
- Do you conduct anti-phishing campaign exercises?
- Is your data-in-motion and at-rest encryption to NIST standards?
- Do you conduct active team member training?

Get Plugged In To High Performance Data Security

Contact us for a copy of our VRad Information Privacy and Security Strategy, or to speak with a member of our Security Management Team.

Call 800.737.0610
www.vrad.com

Get Plugged In To High Performance Radiology

Talk To Us About:

- COLLABORATION
- CLINICAL EXCELLENCE
- TECHNOLOGY
- ANALYTICS

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